

PRIVACY POLICY

The terms "We" / "Us" / "Our"/"Company" individually and collectively refer to MY HOLIDAY MAKERS and the terms "You" /"Your" / "Yourself" refer to the users.

This Privacy Policy is an electronic record in the form of an electronic contract formed under the information Technology Act, 2000 and the rules made thereunder and the amended provisions pertaining to electronic documents / records in various statutes as amended by the information Technology Act, 2000. This Privacy Policy does not require any physical, electronic or digital signature.

This Privacy Policy is a legally binding document between you and MY HOLIDAY MAKERS (both terms defined below). The terms of this Privacy Policy will be effective upon your acceptance of the same (directly or indirectly in electronic form, by ticking on the Checkbox mentioning the acceptance from your side by use of the website or our app or by other means) and will govern the relationship between you and MY HOLIDAY MAKERS for your use of the website "**Website**" (defined below).

This document is published and shall be construed in accordance with the provisions of the Information Technology (reasonable security practices and procedures and sensitive personal data of information) rules, 2011 under Information Technology Act, 2000; that require publishing of the Privacy Policy for collection, use, storage and transfer of sensitive personal data or information.

Please read this Privacy Policy carefully by using the Website, you indicate that you understand, agree and consent to this Privacy Policy. If you do not agree with the terms of this Privacy Policy, please do not use this Website and do not put the "Tick Mark" on the checkbox, mentioning your acceptance.

By providing us your Information or by making use of the facilities provided by the Website/App, You are hereby giving your consent to the collection, storage, processing and transfer of any or all of Your Personal Information and Non-Personal Information by us as specified under this Privacy Policy. You further agree that such collection, use, storage and transfer of Your Information shall not cause any loss or wrongful gain to you or any other person.

This is to officially declare that "MYTAG" branded product is a Tourism product of our Company only, and all payments collected from MYTAG Clients, though our Website/ Android App, for booking any travel packages under the brand of MYTAG is ours only, and All the same Privacy Policy applies to the same as well.

MYTAG is an initiative by MY HOLIDAY MAKERS only, for supporting people to travel international by paying us in small EMIs starting 2.600/- per month, for period of 3/6/10/12/18 installments for any International package purchased, which they can pay through our Android App named (MyTAGIndia), or the Website: www.mytagindia.com. In all such cases, the same privacy policy applies, as this MYTAG product is a product of MY HOLIDAY MAKERS only.

USER INFORMATION

To avail certain services on our Websites, users are required to provide certain information for the registration process namely: - a) your name, b) email address, c) sex, d) age, e) PIN code, f) Birth Date g) address h) mobile/phone nos, i) passport no, j) Choice of Tour to book etc., your preferred holiday destinations, etc. The Information as supplied by the users enables us to improve our sites and provide you the most user-friendly experience. Debit /Credit Card information is NOT collected in Our Pages, and is NOT Stored anywhere in our Database, partially or fully. For Any such payments, all data related to Debit/Credit is collected at authenticated Gateways like PayU / Razorpay gateway pages, and no information is gathered for our records from the same and nothing is stored locally at our end.

All required information is service dependent and we may use the above said user information to, maintain, protect, and improve its services (including advertising services) and for developing new services.

Such information will not be considered as sensitive if it is freely available and accessible in the public domain or is furnished under the Right to Information Act, 2005 or any other law for the time being in force.

COOKIES

To improve the responsiveness of the sites for our users, we may use "cookies", or similar electronic tools to collect information to assign each visitor a unique, random number as a User Identification (User ID) to understand the user's individual interests using the Identified Computer. Unless you voluntarily identify yourself (through registration, for example), we will have no way of knowing who you are, even if we assign a cookie to your computer. The only personal information a cookie can contain is information you supply (an example of this is when you ask for your preferred Travel package / enquired Travel package). A cookie cannot read data off your hard drive. We generally do not run any third party ads in our sites and apps. Incase we do use the same in future, our advertisers may also assign their own cookies to your browser (if you click on their ads), a process that we do not control.

Our web servers automatically collect limited information about your computer's connection to the Internet, including your IP address, when you visit our site. (Your IP address is a number that lets computers attached to the Internet know where to send you data -- such as the web pages you view.) Your IP address does not identify you personally. We use this information to deliver our web pages to you upon request, to tailor our site to the interests of our users, to measure traffic within our site and let advertisers know the geographic locations from where our visitors come.

LINKS TO THE OTHER SITES

Our policy discloses the privacy practices for our own web site / Our app only. Incase Our site provides links to other websites, that are beyond our control. We shall in no way be responsible in way for your use of such sites.

INFORMATION SHARING

We shares the sensitive personal information to any third party without obtaining the prior consent of the user in the following limited circumstances:

(a) When it is requested or required by law or by any court or governmental agency or authority to disclose, for the purpose of verification of identity, or for the prevention, detection, investigation including cyber incidents, or for prosecution and punishment of offences. These disclosures are made in good faith and belief that such disclosure is reasonably necessary for enforcing these Terms; for complying with the applicable laws and regulations.

(b) We proposes to share such information within its group companies and officers and employees of such group companies for the purpose of processing personal information on its behalf. We also ensure that these recipients of such information agree to process such information based on our instructions and in compliance with this Privacy Policy and any other appropriate confidentiality and security measures.

APP PERMISSION

RECEIVE AND READ SMS

The APP will use registered phone number of the client entered, for sending OTP and reading it back to authorise the person to access the APP functionalities.

With the click of "Forgot Password", an OTP is sent to the registered mobile number, and is auto-read back and allow the client to set the new password.

ACCESS TO PHONE CAMERA

The App requires to access the phone camera to take the Client's photo for the user's profile photo, at the time of booking a new package, from the Associate Login ID. Associate will login to his/her account and from the "Booking Package" option, will enter new client data, who is booking any package and will use the phone camera to take a photo of the client for our records, for validating and identifying the client later.

PHONE CALL

This functionality is required for our Associate profiles, who all are using the App.

The App requires to access to the user's phone call, as the user will need to call the client, directly from the App, whose phone number is saved in our database, and who is our client. The phone call will be used to remind the client for the next payment date and to followup the payment dues, if any?

INFORMATION SECURITY

We take appropriate security measures to protect against unauthorized access to or unauthorized alteration, disclosure or destruction of data. These include internal reviews of our data collection, storage and processing practices and security measures, including appropriate encryption and physical security measures to guard against unauthorized access to systems where we store personal data.

All information gathered on our Website is securely stored within our controlled database. The database is stored on servers secured behind a firewall; access to the servers is password-protected and is strictly limited. However, as effective as our security measures are, no security system is impenetrable. We cannot guarantee the security of our database, nor can we guarantee that information you supply will not be intercepted while being transmitted to us over the Internet. And, of course, any information you include in a posting to the discussion areas is available to anyone with Internet access.

However the internet is an ever evolving medium. We may change our Privacy Policy from time to time to incorporate necessary future changes. Of course, our use of any information we gather will always be consistent with the policy under which the information was collected, regardless of what the new policy may be.

Grievance Redressal

Redressal Mechanism: Any complaints, abuse or concerns with regards to content and or comment or breach of these terms shall be immediately informed to the designated Grievance Officer as mentioned below via in writing or through email signed with the electronic signature to Sumana Karmakar ("Grievance/ Service Manager").

Ms.Sumana Karmakar (**Grievance /Servicer Manager**)

www.mhmtours.com

MY HOLIDAY MAKERS

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